



SUTTER BUTTES
NATURAL AND ARTISAN FOODS

NEW WHOLESALE CUSTOMER ACCOUNT

DATE: _____

COMPANY INFORMATION:

Company Name _____

Shipping Address _____

City _____ State _____ Zip _____ Country _____

Telephone _____ ext. _____ Cell _____ Fax _____

Contact Person _____

Website _____ Email Address _____

No# of Years in Business _____ Tax I.D. Number _____

(If different from shipping address)

Billing Address _____

City _____ State _____ Zip _____ Country _____

PURCHASING CONTACT

Name _____ Title _____

Phone _____ ext. _____ Email Address _____

ACCOUNTS PAYABLE CONTACT

Name _____ Title _____

Phone _____ ext. _____ Email Address _____

Method of Payment _____ Credit Card Type _____

Exp. Date _____ Number _____ CVC: _____

State Tax Resale Number (if applicable) _____

BUSINESS CLASSIFICATION

- | | | |
|---|--|---|
| <input type="checkbox"/> Department Store | <input type="checkbox"/> Event Planner/Caterer | <input type="checkbox"/> Gift Basket/Gift Giver |
| <input type="checkbox"/> Gift Shop/Boutique | <input type="checkbox"/> Gourmet Grocer | <input type="checkbox"/> Hotel Amenity |
| <input type="checkbox"/> Lifestyle Store | <input type="checkbox"/> Museum | <input type="checkbox"/> Private Label |
| <input type="checkbox"/> Restaurant | <input type="checkbox"/> Wine Shop | <input type="checkbox"/> Other _____ |

Please email completed profile to: admin@sutterbuttesoliveoil.com



SUTTER BUTTES
NATURAL AND ARTISAN FOODS

SUTTER BUTTES OLIVE OIL CO.
CREDIT CARD AUTHORIZATION FORM

DATE: _____

INVOICE: _____

COMPANY NAME: _____

AUTHORIZED SIGNERS: _____

BILLING ADDRESS OF CREDIT CARD:

STREET: _____

CITY: _____ STATE: _____ ZIP: _____

TYPE OF CREDIT CARD (Please check):

VISA

DISCOVER

MASTERCARD

AMERICAN EXPRESS

CREDIT CARD NUMBER: _____ EXP. DATE: _____

SECURITY CODE: _____

SIGNATURE OF CARDHOLDER: _____

By signing this form, the above party authorizes California Olive and Vine, LLC. DBA: Sutter Buttes Olive Oil Co., to charge above credit card and further agrees to pay all charges as indicated on the Invoice Number listed above. Company further authorizes payment(s) as may be charged and bound by parties listed as "Authorized Signers".

Please indicate whether this is a: ONE TIME CHARGE OR ALL FUTURE INVOICES

SPECIAL INSTRUCTIONS:

FOR ACCOUNTING USE ONLY

NAME OF PROCESSOR _____ DATE OF TRANSACTION _____

AMOUNT CHARGED _____ BALANCE REMAINING _____ N/A

APPROVAL CODE _____ DATE BALANCE TO BE CHARGED _____



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SHIPPING INSTRUCTIONS

Company Contact

Shipping/Receiving Contact: Name _____
Phone _____
Email _____

Shipping Information

Shipping Provider: FedEx UPS Other
(if you have your own acct) Acct. # _____ Acct. # _____ Acct. # _____

Indicate which day(s) you cannot receive shipments: Mon Tue Wed. Thurs Fri

Do you require a liftgate? Yes No Appointment Required? Yes No

Other Special Needs _____

DISCLAIMER ACKNOWLEDGEMENT

Sutter Buttes Olive Oil Co. arranges for shipping as a courtesy to our customers. We are not responsible for delayed shipments, lost and/or damaged merchandise caused by shipping companies. In addition, and although Sutter Buttes Olive Oil Co. takes all possible measures to ensure your package arrives in good condition, there are some instances when Sutter Buttes Olive Oil Co. cannot be held responsible for damages to any shipment caused by any acts of nature, mishandling by shipping company drivers, staff and other package handling employees. Finally, Sutter Buttes Olive Oil Co. will not be responsible for additional charges that the shipping company may apply. All additional charges are the sole responsibility of the client.

Authorized Company Representative

Date



Sutter Buttes Olive Oil Company Terms of Service 2021

Sales

530-763-7921
Email orders, questions to
sales@sutterbuttesoliveoil.com

_____ The minimum opening order and re-order amount
(Initial) is \$250.00. A less than minimum order fee of \$15.00 will be assessed for all orders under the minimum. A copy of the company State resale Certificate and Federal Tax ID number is required to set up all wholesale accounts.

Split Cases

_____ Sutter Buttes allows split cases in half on most
(Initial) products. Please check with your sales rep.

Sample Policy

_____ Sutter Buttes offers 1 half price sample per case
(Initial) ordered up to a maximum of 3 sample units per SKU on most branded products. A limited number of products are not available for sampling. All samples will be marked accordingly. Sample requests must be specified with the initial order.

Terms

_____ Prices subject to change without prior notice. Orders
(Initial) are shipped pre-paid by, VISA, MC, AMEX, Discover, ACH or Check.

_____ All returned checks are subject to a \$25.00 return
(Initial) check fee. Sutter Buttes reserves the right to revoke payment terms at any time, without prior notice. Pre-payment will then be required.

_____ All accounts past 30 days will incur a 1.5% monthly
(Initial) interest charge.

Product Images

Sutter Buttes has a number of branded product images available. Please inquire with your sales rep.

Shipping

_____ Sutter Buttes ships from Yuba City, CA. We offer
(Initial) a 20% shipping cap on orders of \$500.00 or more. Accessorials are not subject to shipping caps. Back orders will be shipped at the same rate as the original order. Please discuss your individual store's needs with your sales rep to ensure we provide the best possible shipping experience for you.

UPS/FedEx Order Shipments

_____ Sutter Buttes must be informed of all product
(Initial) damages and/or shortages within 3 days of receiving product to receive credit. Please take photos of all damage as reported. **UPS/FedEx reserves the right to inspect damaged goods prior to approving claims.** Please hold damaged goods for at least 3-5 days after reporting to Sutter Buttes.

LTL Freight Shipments

_____ Please inspect your LTL shipments upon receipt. Any
(Initial) missing or damaged product must be listed on the BOL before signing with the driver. This must be reported to Sutter Buttes immediately but no later than 3 days after receiving merchandise; otherwise credit/replacement will not be given.

Will-call Orders

_____ Pick up customers will be notified when orders are
(Initial) ready. A signature and payment (when applicable) will be required at time of pick up at our warehouse. This will confirm the order is complete as listed on the packing slip and free of damages.

APPOINTMENTS REQUIRED- PLEASE CALL

Re-Stocking Fee

_____ ALL SALES ARE FINAL. Returns are not accepted.
(Initial) Undeliverable orders will be assessed a 15% restocking fee. All applicable shipping costs will be the responsibility of the retailer.

Accessorial Fees Include: Pallets, Residential Delivery, Appointments, Inside Delivery, Limited Access Delivery & Liftgate.

These fees are subject to change based on carrier fee increases.

Initialing next to each section acknowledges that you have read & agree to the Terms & Conditions